



ETHICAL TRADING POLICY

All Aga Foodservice Group businesses are required to comply with the following Ethical Trading Policy, to encourage compliance with it by their suppliers and to monitor such compliance so far as reasonably practicable.

1. Employment is freely chosen

- 1.1. There is no forced, bonded or involuntary prison labour.
- 1.2. Workers are free to leave their employer after reasonable notice.

2. Freedom of association and the right to collective bargaining are respected to the extent permitted by local law.

Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates and does not hinder the development of parallel means for independent and free association and bargaining.

3. Working conditions are safe and hygienic

- 3.1. A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2. Workers shall receive appropriate health and safety training, and such training shall be repeated for new or reassigned workers.
- 3.3. Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.4. The company observing the policy shall assign responsibility for health and safety to a senior management representative.

4. Child labour shall not be used

- 4.1. There shall be no use of child labour which shall be exploitative or shall jeopardise the health, safety, educational development or morals of any child.
- 4.2. Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.3. Policies and procedures shall conform to the provisions of the relevant ILO standards.

5. Living wages are paid

- 5.1. Wages and benefits paid for a standard working week meet national legal standards.
- 5.2. All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3. Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission for the worker concerned. All disciplinary measures should be recorded.

6. Working hours are not excessive

Working hours comply with national laws and known benchmark industry standards.

7. No discrimination is practised

There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, disability, gender, marital status, sexual orientation, union membership or political affiliation.

8. No harsh or inhumane treatment is allowed

Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

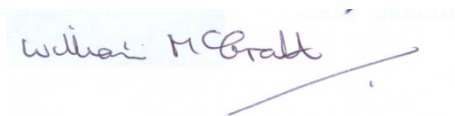
9. No bribery or corruption is permitted

No bribes shall be paid or accepted to give or receive business.

10. Follow good environmental practice

To meet all relevant national and international environmental laws and regulations and to continuously improve environmental performance.

If you wish to contact the **Group Chief Executive, Chief Operating Officer** or the **Group Finance Director** regarding this policy, they can be contacted by writing to the registered office, 4 Arleston Way, Shirley, Solihull B90 4LH. Alternatively, they can be contacted by e-mail at csr@agafoodservice.com or by telephone on 0121-711-6000.



William McGrath
Group Chief Executive

Stephen Rennie
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